

## Product discontinuance notice

### Ultimaker 3 series

Date December 31, 2021  
Products Ultimaker 3, Ultimaker 3 Extended


#### Introduction

This document serves as notification that Ultimaker is phasing out the Ultimaker 3 series, including the Ultimaker 3 and Ultimaker 3 Extended 3D printers. These products are no longer actively sold. The Ultimaker 3 has been replaced by the [Ultimaker S3](#).

#### Products affected

This Product Discontinuance Notice affects the following printers:

Printers	SKU
Ultimaker 3	9670, 9671, 9672, 9673, 202020, 3382
Ultimaker 3 Extended	9675, 9676, 9677, 9678, 202021, 3384

 **Note:** The compatible kits and add-ons for these printers will still be available for sales until further notice. This includes the Maintenance kit and the Advanced 3D Printing kits.

#### Service period

The Ultimaker 3 and Ultimaker 3 Extended have an additional service period of 3 years after the publication of the Product Discontinuance Notice. During the service period, the following services will be provided:

- **Support.** Customer Service will answer questions and help with troubleshooting.
- **Service parts.** Spare parts for maintenance and repairs are available.
- **Software.** New software features and updates are not guaranteed, but bug fixes, patches, and workarounds could be provided.

#### End of Service

The End of Service date is **January 1, 2025**. Per this date, all service activities will be discontinued as described in the [End of Life Policy](#). Customer support and service parts will only be provided upon availability, and software developments and maintenance efforts will end.

#### Questions?

If you have any questions about this notice or how this affects your product, please reach out to the Customer Service team by submitting a [support ticket](#).

